

Report of the Panel of Assessors

Faculty/Department: Business - Tourism & Sport

Date: May 6 2022

Title of the Programme:

- BA (Hons) in Hospitality Management, Level 8
- BA (Hons) in Hospitality Management Practice, Level 8
- BA (Ordinary) in Tourism & Hospitality Operations, Level 7
- BA (Hons) in Professional Kitchen Management 60 ECTS
- Certificate in Hospitality Skills with English, 60 ECTS SPA
- Certificate in Accommodation Skills with English, 20 ECTS SPA

Chairperson: Dr Andrew Power, Registrar, IADT (Chair)

Members of the Panel:

Frances Devine, Course Director, University of Ulster Sinead O Leary, Lecturer, SETU Aisling Arnold, General Manager, Arnolds Hotel Jack McShane, ATU Secretary: Dr Simon Stephens

LYIT Staff: Nicola Dunnion, Karl McNulty, Patrice Duffy, Tim Dewhirst, Rosemary Dewhirst, Ciara Quinlan, Joe Molloy, Conor McTiernan, Eloise McGinty, Deirdre MacNamara, Alison Cannon and Patrick Brennan.

Criteria for the Approval of a New Programme

- 1. The Programme Aims and Objectives are clear and consistent with the Award sought.
- 2. The Programme concept, implementation strategy are well informed and soundly based.
- 3. The Programme's Access, Transfer and Progression arrangements are satisfactory.
- **4.** The Programme's written curriculum is well structured and fit for purpose.
- 5. There are sufficient qualified and capable programme staff.
- 6. There are sufficient physical resources to implement the programme as planned.
- 7. The learning environment is consistent with the needs of the programme learners.
- 8. There are sound Teaching, Learning and Assessment Strategies.
- 9. Learners enrolled on the Programme will be well informed, guided and cared for.

For the attention of Academic Council

The Panel approve all programmes.

The Panel of Assessors advises the Academic Council that the ATU and the Faculty/Department should take cognisance of following:

Commendations

The panel commend ATU Donegal and the programme team for:

- 1. Their detailed preparation for the panel.
- 2. Their positive engagement with the panel during the review day.
- 3. The quality and presentation of the programme documentation.
- 4. Their innovative and rapid response to the emergent Ukrainian Refugee Crisis.
- 5. Their engagement with the practical needs of Industry, with clear evidence that these needs are integrated into the programme design. Specifically, in relation to work-placements and programme scheduling.

Recommendations

Certificate in Hospitality Skills with English, 60 ECTS SPA

Certificate in Accommodation Skills with English, 20 ECTS SPA

- **1.** Include an additional PLO (or alter PLO5) "Develop an appreciation for cultural awareness & sensitivities, both in relation to peers and in relation to the workplace.
 - a. Add additional MLOs as appropriate.

Response: PLO 5 has been changed with mentioned to an appreciation for cultural awareness. Also to reflect this topic MLO's have been amended in the module Hospitality Communication and Customer Service for ESL.

BA (Hons) in Professional Kitchen Management 60 ECTS

2. Revise the title of the "Work-Based Learning" module to "Business Consultancy project" or "Applied Business Project".

Response: Work-Based Learning has now been amended to Applied Business Project.

Conditions

N/A

PROPOSED PROGRAMME SCHEDULE(S) please attach final schedule to bottom of the report.

Culinary Part-Time

Bachelor of Arts (Hons) in Professional Kitchen Management

Dat Stag	e Effective: September 2022 ge Award												
			ECT	IS		1	Fotal C	ontac	Hour	'S		ocatio Iarks	
Semester	Module Title	Subject Status	Level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Online	Independent Learning	Total	Coursework	Final Exam	Total
	SEM	IESTE	R7										
7	Contemporary Diets & Nutrition	М	8	10	-	-	24	12	214	250	100	-	100
7	Strategic Workforce Management and Wellbeing	М	8	10	6	-	-	30	214	250	100	-	100
7	Lean Six Sigma for Hospitality	М	8	10	6	-	-	30	214	250	100	-	100
	SEM	IETSE	R 8										
8	QA & Food Regulatory Affairs	М	8	10	6	-	-	30	214	250	60	40	100
8	Kitchen Revenue Management	М	8	10	24	-	-	12	214	250	60	40	100
8	Applied Business Project	М	8	10	-	Me	etings	12	238	250	100	-	100

4.2 Proposed Programme Schedule

Title of Award:

Area of Specialisation: Learning Mode Offered:

4.2 Proposed Programme Schedule

Rooms Division Management

2

Are Lea	e of Award: a of Specialisation: rning Mode Offered: æ Effective: ge	Bachelor of Arts in Tourism Tourism & Hospitality Full-Time September 2022 Award	m			-							
				ECI	S	Т	otal (Contac	t Hou	rs		ocatio Iarks	
Semester	Module Title	Subject Status	snune volune	Level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Independent Learning	Total	Coursework	Final Exam	Total
		SEMESTER	R 1										
1	Bar Operations	М	1	6	5	1	-	3	5	9	100	-	100
1	Restaurant Operation	М	1	6	5	1	-	3	5	9	100	-	100
1	IT & Study Skills	М	1	6	10	2	1	3	11	17	100	-	100
1	Principles of Marketing for Tourism and Hos	spitality M	1	6	5	2	1	-	5	8	40	60	100
1	Introduction to the Tourism Industry	М	1	6	5	2	1	-	5	8	40	60	100
		SEMESTER	R 2										
2	Beverage Management, Mixology & Wines	М	1	6	10	2	2	4	11	19	100	-	100
2	Professional Business Communications	М	1	6	10	4	2	-	11	17	100	-	100

М 6 10

4 2 - 11 17 100 100

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			ECT	rs	Т	otal (Contac	t Hou	rs		ocatio Iarks	
Semester	Module Title	Subject Status	Level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Independent Learning	Total	Coursework	Final Exam	Total
	SEMES	TER ;	3									
3	Management & Organisational Behaviour	М	7	5	2	1	-	5	8	100	-	100
3	HR & Hospitality Law	М	6	10	3	2	-	12	17	100	-	100
3	Financial Information & Decision Making	М	7	5	2	1	-	5	8	40	60	100
3	Food & Beverage Cost Control	М	7	5	2	1	-	5	8	100	-	100
3	Digital Marketing Skills	М	6	5	1	ł.	2	5	8	100	-	100
	SEMES	FER .	ŧ	_								
4	Specialised Restaurant	М	7	5	1	-	3	5	9	100	-	100
4	Culinary Skills	М	6	5	1	-	3	5	9	100	-	100
4	Events Management	М	7	10	3	2	-	12	17	100	-	100
4	Staff Training & Development	М	7	10	4	1	-	12	17	100	-	100
	SEMES	FER :	5	-				-				
5	Work Placement	М	7	30	1	-	-	50	51	100	-	100
	SEMES	TER	5									
6	Tourism Destination Development	М	7	10	3	2	-	12	17	100	-	100
6	Guiding	М	7	10	2	1	2	12	17	100	-	100
6	Website Performance	М	7	10	2	-	3	12	17	100	-	100
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Title of Award: Area of Specialisation: Learning Mode Offered: Date Effective: Stage

Bachelor of Arts (Hons) in Hospitality Management Ab-initio Hospitality Full-Time September 2022 Award

			ECI	rs	Т	otal (Contac	t Hou	rs		ocatio Iarks !	
Semester	Module Title	Subject Status	Level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Independent Learning	Total	Coursework	Final Exam	Total
	SEMET	SER	L									
1	Bar Operations	М	6	5	1	-	3	5	9	100	-	100
1	Restaurant Operation	М	6	5	1	-	3	5	9	100	-	100
1	IT & Study Skills	М	6	10	2	1	3	11	17	100	-	100
1	Principles of Marketing for Tourism and Hospitality	М	6	5	2	1	-	5	9	40	60	100
1	Introduction to the Tourism Industry	М	6	5	2	1	-	5	9	40	60	100
	SEMES	FER :	2									
2	Beverage Management, Mixology & Wines	М	6	10	2	2	4	11	19	100	-	100
2	Professional Business Communications	М	6	10	4	2	-	11	17	100	-	100
2	Rooms Division Management	М	6	10	4	2	-	11	17	100	-	100

			ECI	rs	Т	otal (Contac	t Hou	rs		ocation farks !	
Semester	Module Title	Subject Status	Ievel	Number	Lecture	Tutorial	Lab/Studio/ Practical	Independent Learning	Total	Coursework	Final Exam	Total
	SEMET	SER ;	3									
3	Management & Organisational Behaviour	М	7	5	2	1	-	5	8	100	-	100
3	HR & Hospitality Law	М	6	10	3	2	-	12	17	100	-	100
3	Financial Information & Decision Making	М	7	5	2	1	-	5	8	40	60	100
3	Food & Beverage Cost Control	М	7	5	2	1	-	5	8	100	-	100
3	Digital Marketing Skills	М	6	5	1	-	2	5	8	100	-	100
	SEMES	TER 4	4									
4	Specialised Restaurant	М	7	5	1	-	3	5	9	100	-	100
4	Culinary Skills	М	6	5	1	-	3	5	9	100	-	100
4	Events Management	М	7	10	3	2	-	12	17	100	-	100
4	Staff Training & Development	М	7	10	4	1	-	12	17	100	-	100
	SEMET	SER (5									
5	Strategic Revenue Management	М	8	10	3	2	-	12	17	100	-	100
5	Financial Accounting for Hospitality	М	8	10	3	1	1	12	17	40	60	100
5	Sustainable Hospitality Management	М	8	10	3	2	-	12	17	100	-	100

			ECI	rs	Tota	al Nu	mber Hour	_	tact		ocatio Iarks	
Semester	Module Title	SubjectStatus	Level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Independent Learning	Total	Coursework	Final Exam	Total
	SEMES	FER (5									
6	Strategic Hospitality Management	М	8	10	3	2	-	12	17	40	60	100
6	Talent Management & Employment Legislation	М	8	10	3	2	-	12	17	100	-	100
6	Marketing Management Strategy	М	8	10	3	2	-	12	17	40	60	100

Title of Award: Area of Specialisation: Learning Mode Offered: Date Effective: Stage

Bachelor of Arts (Hons) in Hospitality Management Practice Hospitality Full-Time September 2022

Award

			E	CTS		Tota	l Cont	tact Hou	irs		ocatio Iarks	
Semester	Module Title	Subject Status	Level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Independent Learning	Total	Coursework	Final Exam	Total
	SEMET	SER	1									
1	Bar Operations	М	6	5	1	-	3	5	9	100	-	100
1	Restaurant Operation	М	6	5	1	-	3	5	9	100	-	100
1	IT & Study Skills	М	6	10	2	1	3	11	18	100	-	100
1	Principles of Marketing for Tourism and Hospitality	М	6	5	2	1	-	5	8	40	60	100
1	Introduction to the Tourism Industry	М	6	5	2	1	-	5	8	40	60	100
	SEMES	FER :	2									
2	Beverage Management, Mixology & Wines	М	6	10	2	2	4	11	19	100	-	100
2	Professional Business Communications	М	6	10	4	2	-	11	17	100	-	100
2	Rooms Division Management	М	6	10	4	2	-	11	17	100	-	100

			E	CTS		Tota	d Cont	act Hou	rs		ocation Iarks !	
Sem ester	Module Title	Subject Status	level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Independent Learning	Total	Coursework	Final Exam	Total
	SEMES	TER ;	3									
3	Management & Organisational Behaviour	М	7	5	2	1	-	5	8	100	-	100
3	HR & Hospitality Law	М	6	10	3	2	-	12	17	60	40	100
3	Financial Information & Decision Making	М	7	5	2	1	-	5	8	40	60	100
3	Food & Beverage Cost Control	М	7	5	2	1	-	5	8	100	-	100
3	Digital Marketing Skills	М	6	5	1	-	2	5	8	100	-	100
	SEMES	FER.	ŧ									
4	Specialised Restaurant	М	7	5	1	-	3	5	9	100	-	100
4	Culinary Skills	М	6	5	1	-	3	5	9	100	-	100
4	Events Management	М	7	10	3	2	-	12	17	100	-	100
4	Staff Training & Development	М	7	10	4	1	-	12	17	100	-	100
	SEMESTI	(R 5 l	k 6	-						-		
5&6	Work Placement	М	7	60	1	-	-	50	51	100	-	100
	SEMES	TER	7									
7	Strategic Revenue Management	М	8	10	3	2	-	12	17	100	-	100
7	Financial Accounting for Hospitality	М	8	10	3	1	1	12	17	40	60	100
7	Sustainable Hospitality Management	М	8	10	3	2	-	12	17	100	-	100

		E	TS	Tot	al Nu	mber	of Co	ntact H	ours		ocation Iarks ?	
Semester	Module Title	Subject Status	Level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Independent Learning	Total	Coursework	Final Exam	Total
8	Strategic Hospitality Management	М	8	10	3	2	-	12	17	40	60	100
8	Talent Management & Employment Legislation	М	8	10	3	2	-	12	17	100	-	100
8	Marketing Management Strategy	М	8	10	3	2	-	12	17	40	60	100

3.3 Proposed Programme Schedules

Certificate in Hospitality Skills with English Title of Award: Area of Specialisation: English and Hospitality Skills Learning Mode Offered: Part-Time/ Full-Time September 2022 Date Effective: Stage 1 ECTS Total Contact Hours Allocation of marks (%) Directed Leaning Semester dependent Learning ab/Studio/ Practical rected Learning ubject status ursework inal Exam **Futorial** Vumber *ecture* Online evel otal Total Module Title SEMESTER 1 М English Language and Culture 1 6 5 12 107 107 100 100 1 6 1 Accommodation Operations М 6 10 18 18 214 250 100 100 English Language and Culture 2 М 6 1 5 6 12 107 125 100 100 SEMESTER 2 Hospitality Communication and М 6 2 5 3 -15 107 125 100 100 Customer Service for ESL IT and Study Skills М 6 6 10 214 100 100 2 30 250 Food and Beverage Studies М 6 9 100 100 2 5 9 107 125 М 12 Hours Online Meetings as Required Work Based Learning 6 2 20 488 500 100 100

Area Learr	of Award: of Specialisation: ing Mode Offered: Effective:			Englisi Part-T	ficate in A h and Acco fime and on nber 2022	mmodati			ith Englis	sh				
ter			ECTS		Total Co	ontact H	ours					Allocati	on of mar	:ks (%)
Directed Leaning Semester	Module Title	Subject status	Level	Number	Lecture	Tutorial	Lab/Studio/ Practical	Online	Directed Learning	Independent Learning	Total	Coursework	Final Exam	Total
					SEME	STER 1								
1	English Language and Culture 1	М	6	5	6	-	-	12	-	107	107	100	-	100
1	Accommodation Operations	М	6	10	-	-	18	18	-	214	250	100		100
1	English Language and Culture 2	М	6	5	6	-	-	12	-	107	125	100	-	100

Programme Evaluation Report Approved by:

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Dr Andrew Power

Dr Billy Bennett

Chair to Panel

(Registrar, IADT)

(VP for Academic Affairs and Registrar, ATU Donegal)

Date 03/06/22

Date 03/06/22